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Customer Support & Production Technician

FlashCut CNC, an established, growth oriented, world leader in PC Based CNC controls is currently looking to hire a motivated, energetic Customer Support & Production Technician to be part of our team in our Deerfield, IL office. We are looking for a team player with a strong interest in motion control, robotics and factory automation, to produce and support motion control systems used in a variety of industrial applications all over the world. The technician will become expert in all aspects of our products and will use his/her expertise to support other company functions.

For over 25 years, FlashCut CNC has carefully built a team of motivated, intelligent people who strive for excellence and have fun doing it. Our emphasis on creativity and teamwork in a friendly work environment has helped us become a world leader in the automation field. Everyone at FlashCut is encouraged to turn ideas and inspiration into reality.

Responsibilities include:

- Customer support for a variety of CNC and robotic applications
- Creating support and training materials in both written and video formats
- Product assembly of complex electronic equipment
- Learning, improving and automating current production, shipping/receiving, packaging and testing methods, to assure a high level of product quality
- Testing robotic software, equipment and processes and reporting findings to the engineering team

The candidate must have:

- Bachelor's or associates degree
- Knowledge of basic electronics
- Computer proficiency using Windows OS and Microsoft applications
- Excellent verbal and written communication skills
- Desire to work in a team environment
- Ability to bend, stoop, climb, reach, lift, and stand/walk on concrete floors

Beneficial qualifications include:

- Video production skills
- Experience using 3D Design or CNC programming software

FlashCut CNC offers very generous salary and benefits packages including:

- 100% of premium for individual health insurance
- Excellent 401K contribution from company
- Year-end bonus based on individual and company performance
- 100% of premium for life insurance
- Health club reimbursement

Highly qualified candidates please send your resume to HR@flashcutcnc.com